

2018 PGIP Fact Sheet

Health Information Exchange Initiative

Overview

The Health Information Exchange Initiative began in January 2014. The HIE Initiative supports Physician Organizations that participate in the statewide data sharing use cases, established through the Michigan Health Information Network Shared Services.

Background

The premise behind the creation of Michigan Health Information Network Shared Services (MiHIN) was to build a single core statewide infrastructure instead of having multiple duplicative efforts. MiHIN's statewide notification service offers practitioners a single access point to obtain daily emergency room and inpatient admission, discharge and transfer alerts, as well as medication information for their entire patient population—regardless of hospital affiliation or payer membership.

A key component of the statewide service is its ability to correctly match health information to the correct patient and identify the patient's care providers. MiHIN does this through its Active Care Relationship Service (ACRS). The information in ACRS comes directly from physician practices via an ACRS patient list that is submitted monthly by the physician organization.

Goals and objectives

Participation in the statewide ADT service provides foundational support to the Patient Centered Medical Home model of care and helps practitioners receive timely notification when an ADT or ER event occurs. This is expected to result in better care transitions, improved health outcomes, and reduced hospital readmissions.

The focus of the incentive structure continues to shift from the sending and receiving of ACRS/ADT data to the use of ADTs and medication information in improving patient transitions of care, expanding use of the state's shared infrastructure, and implementing the processes required to build a sustainable statewide model for data sharing.

The objective of the new PGIP Vendor Initiative will be to improve interoperability, increase clinical data sharing, and expand performance data reporting capabilities while reducing provider administrative burden. BCBSM will work collaboratively with POs, practices, MiHIN, and vendors to implement a mutually established set of capabilities across all PGIP.

Incentive design

In 2017, POs were recognized for their participation in the ACRS and ADT use cases, as well as participation in the HIE workgroups. For 2018, these opportunities have been expanded to recognize

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improvements in data quality, care transition activities, and collaborative efforts to develop scalable strategies for statewide data sharing.

Participation criteria

All PGIP Physician Organizations are eligible to participate in the HIE Initiative. Participants are required to have contractual agreements in place with MiHIN or a MiHIN contracted Qualified Organization (QO) that obligates all parties to maintain privacy and legal requirements associated with the transmission of data through the statewide service. This ensures that all data is shared in a secure, Health Insurance Portability and Accountability Act (HIPAA) compliant environment. Participants are also required to submit valid ACRS 2.0 files to be eligible for incentives.

Evaluation

Participating Physician Organizations will be asked to provide status updates during the year, and share lessons learned with the PGIP provider community. Blue Cross will assess the ongoing participation of each PO and its individual practices via monthly updates from MiHIN and an annual survey.

Results

As of December 2017, notifications sent to the statewide service by participating hospitals represented almost 99 percent of the total volume of admissions statewide. Medication reconciliation data going through MiHIN represents over 80 percent of discharges in Michigan. Participating POs are receiving daily ADT and ER visit notifications for more than seven million Michigan patients. Forty-one POs currently participate in the HIE Initiative, including over 75 percent of primary care physician practices in PGIP.

For additional information about this initiative contact:

Sharon Kim, Health Care Analyst, Value Partnerships, Blue Cross, at skim@bcbsm.com.

About Value Partnerships

Over a decade of innovation, Value Partnerships is a collection of clinically-oriented initiatives among Michigan physicians, hospitals, and Blue Cross Blue Shield of Michigan that are improving clinical quality, reducing health complications, controlling cost trends, eliminating errors, and improving healthcare outcomes throughout Michigan.

About PGIP

PGIP, a BCBSM **Value Partnerships** program, encourages, and rewards practitioners to more effectively manage patient populations and build an infrastructure to more robustly measure and monitor care quality. Over **40** Physician Organizations across the state of Michigan - representing

nearly **20,000 primary care physicians and specialists** - are working together in PGIP to improve the delivery of healthcare for Michigan Blues members.

PGIP is cultivating a healthier future for all Michigan residents by catalyzing an all-payer system. Patients throughout the state, regardless of payer, benefit from improved care processes developed in the PGIP provider community.

For additional information about PGIP:

Send an email to valuepartnerships@bcbsm.com.

Visit our website at www.valuepartnerships.com.

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